



# DEMON COMPUTERS TECHNO CRATS

Your True IT & Security Partner

ISO 9001-2015 COMPANY

## Customer Call Report

Customer Name:-		Call Reference No:			
Customer Address:-		Contact Person:			
		Phone:			
		Call Type:			
		Call Received Date / Time :			
E-Mail:-		Call Completed: YES / NO			
Problem/Demo Reported:					
Problem Found:					
Solution Provided/Demo:					
Material Replaced with Part / FRU. No.					
Machine Details :					
Machine Description:					
Product Number					
Serial Number					
Number (Replaced / Defective)					
Eng. Arrived	Start Service	End of Service	Online Service	Offline of Service	Via Link
Date					
Time					
Customer Signature / Stamp			Engineer Signature		
Engineer Name: _____					
Please rate this call by ticking (☑) an option (to be filled by Customer)					
1. Extremely Satisfied		2. Satisfied		<input type="checkbox"/> 3. Dissatisfied <input type="checkbox"/> 4. Annoyed	
Customer Feedback: _____					
_____					
If Any Product Demonstrations Please Fill Products Details with Customer Feedback-					
“ _____ ”					
Email Id- _____			Ph.No- _____		
BRANCHE :- JAMSHEDPUR					
Email - salesdctc@gmail.com(Sale)/servicedctc@gmail.com(Service)					
Email for Product Demonstrations or Complain: info@dctc.co.in					